Network Leadership: Lessons From the Field

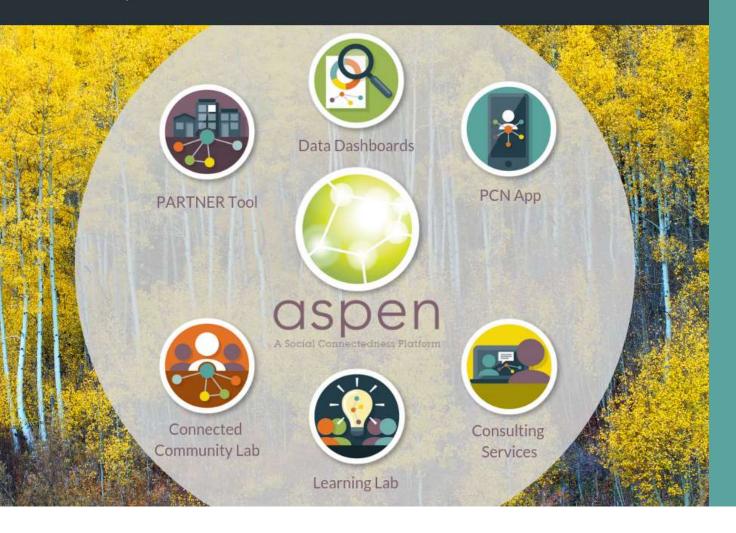
January 23, 2019





VisibleNetworkLabs

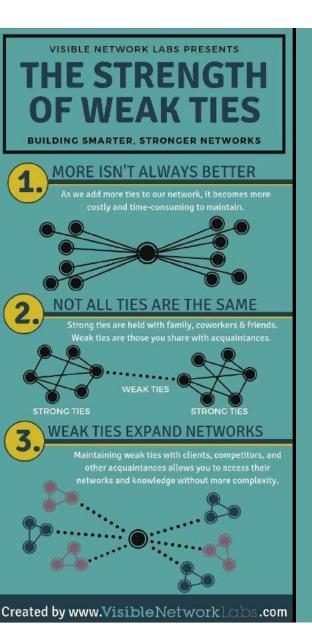
What is Aspen? One Platform. Six Tools & Services. Unlimited Potential.



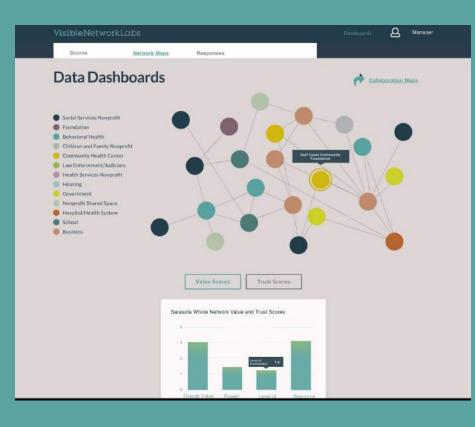
Network Leadership Training Academy

April 15-17, 2019 Denver, CO

www.networkleader.org







Where to find out more:



www.visiblenetworklabs.com



hello@visiblenetworklabs.com



@visiblenetworklabs

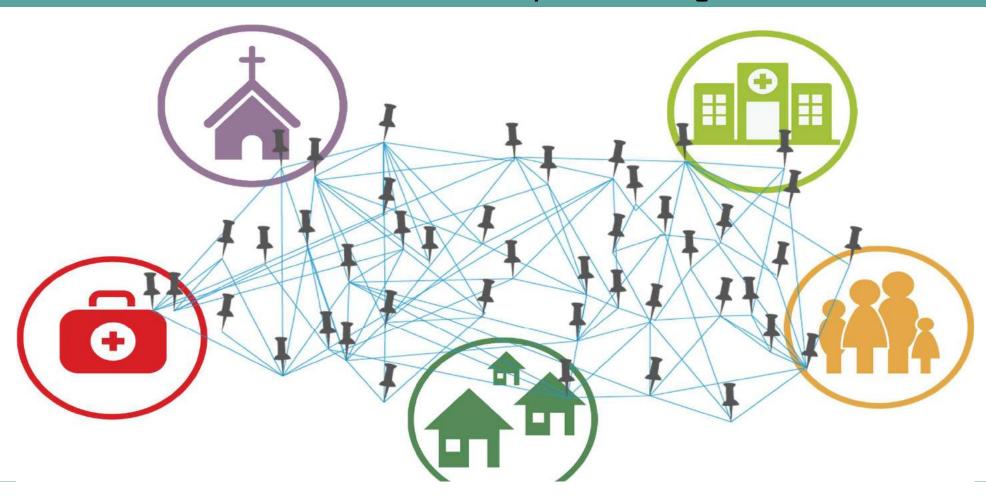


@VNetworkLabs



@visiblenetworklabs

The New Norm: The Network Way of Working



VNL's Network Leadership Framework

- Build
- Manage
- Evaluate

 Effective Networks

NLTA Core Competencies

Building Networks

Managing Networks -Identifying Networks
-Understanding Network Basics
-Creating a Network Culture
-Options of Network Structure
-Knowledge of Network Design
-Inclusion, Equity & Diversity in Networks

Evaluating Networks

-Working in a network
-Facilitating diverse partners
-Effective Network Governance
-Leadership/Management
for networks
-Strategies for Effective
Collaboration & Commitment
-Identifying a high quality
collaborative process
-Good communication

YOU!

-Assessment/evaluation
-Community-based collaborative
approaches to network evaluation
-Analytic Analysis of Networks
-Knowledge of Social
Network Analysis
-Factors related to Network
Effectiveness
-Use of evidence to
inform practice

Network Leadership: 7 Core Values









February 21, 2019- 10:00am MT

Building Social Connectedness in Neighborhoods

Presenter: Jeff Kuhr, Executive Director,

Mesa County Public Health

Using Network Analysis to Build Better Health Systems

Stephanie Bultema, MA

- Senior Research Scientist, Visible Network Labs
- PhD Candidate, University of CO Denver, Center on Network Science









USING NETWORK ANALYSIS TO DESIGN BETTER HEALTH SYSTEMS

An investigation of Eastern Washington's Population and Social Determinants of Health System

Stephanie Bultema, MAAL, University of Colorado Denver School of Public Affairs

POLL: SETTING THE STAGE





With which sector are you most closely associated?

How familiar are you with network analysis?

AGENDA

- I. Background
- 2. Network analysis review
- 3. Case study overview
- 4. System design considerations

BACKGROUND

STUDY FUNDERS AND CONTRIBUTORS

SPOKANE REGIONAL HEALTH DISTRICT

- **Stephanie Bultema,** SRHD, Epidemiologist 2 (project lead: study design, implementation, analysis, and reporting)
- Amy Riffe, SRHD, Epidemiologist 2 (development of CLMs in ArcGIS Online, data transformation, technical review of reports)
- **Stacy Wenzl,** SRHD, Data Center Program Manager (SRHD management oversite and review of reports)
- Boyd Foster SRHD, Epidemiologist I (final edit of reports)
- Ashley Beck, SRHD, Senior Research Scientist (project planning guidance)

BETTER HEALTH TOGETHER

- Alison Carl White, BHT, Executive Director (Executive Sponsor)
- Hadley Morrow, BHT, Director of Community Engagement (BHT content expert, survey implementation, and BHT management oversite)
- Justin Botejue, BHT, ACH Program Manager (BHT content expert, survey implementation)
- Devon Wilson, BHT, Project Manager (BHT content expert)
- Omar Sawyer, BHT, Associate Director (BHT content expert)





PROBLEM

Transforming the US health system as required by the Patient Protection and Affordable Care Act of 2010

WHAT IS A HEALTH SYSTEM?

"A health system consists of all organizations, people, and actions whose primary interest is to promote, restore, or maintain health."

(World Health Organization 2017)

PUBLIC HEALTH 3.0

TIMELINE

Public Health 1.0

Tremendous growth of knowledge and tools for both medicine and public health

Uneven access to care and public health

Public Health 2.0

Systematic development of PH (public health) governmental agency capacity across the U.S.

Focus limited to traditional PH agency programs

Public Health 3.0

Engage multiple sectors & community partners to generate collective impact

Improve social determinants of health

Late 1800s

1988 IOM Future of Public Health Report

Recession

Affordable Care Act 2012 IOM For the Public's Health Reports

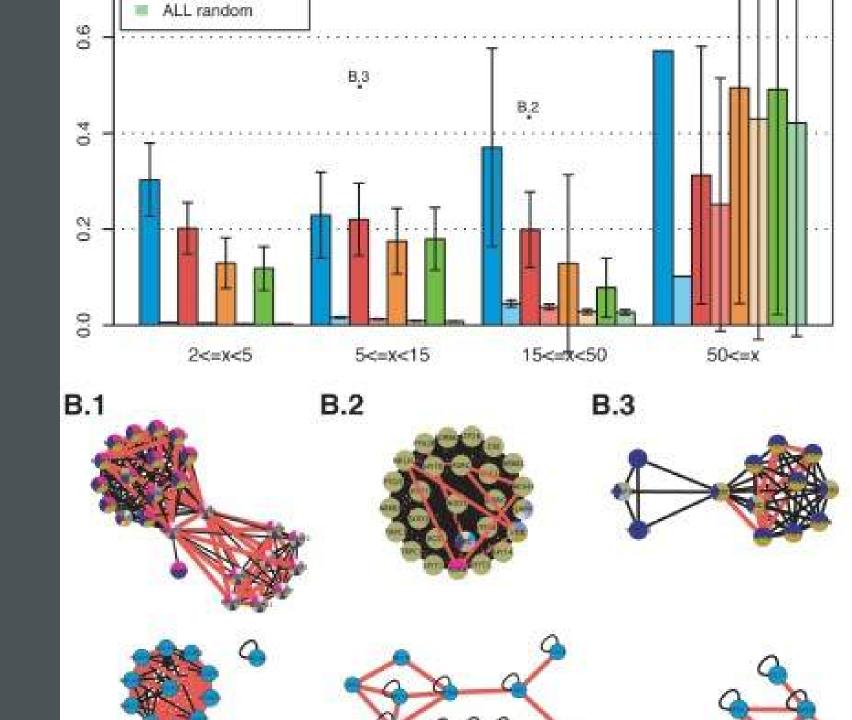
Source: www.healthypeople2020.ph3

ASSESSING SYSTEMS & MEASURING RELATIONSHIPS

NETWORK ANALYSIS

Any structured technique used to mathematically analyze a network or system.

- Social
- Information
- Organizational
- Biological
- Technological



HOW CAN NETWORKS BE ANALYZED?

Structural Metrics (entire network)

Graph density

Diameter

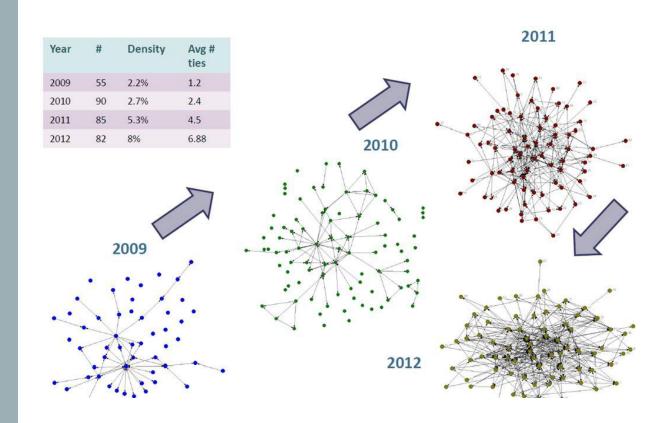
Clustering

Individual Metrics (node-specific)

Degree

Hub

Centrality



STUDY OVERVIEW

BETTER HEALTH TOGETHER ACH

- Accountable Community for Health Model
 - Washington, California, Minnesota, Vermont
 - ACH Organizations
- Better Health Together (BHT)
 - 6 counties, 3 tribal nations
 - ~600,000 people
 - Urban and rural



RESEARCH QUESTIONS



What does Eastern Washington's health system look like?



Where is the health system focusing its efforts?



Which organizations are key participants in Eastern Washington's health system?



How do these participants interact with one another?



How do subsystems differ by sector, geographic service area, and linkage type?

METHODS



Survey

Electronic and paper survey

Relational, categorical, and open-ended questions



Sample

3-phase snowball sampling method to network bounding

- •Organization n=564
- •Unique Partnerships n=9,039
- •All Linkages n=17,417

34% survey response rate



Tools

Snap Surve

Gephi

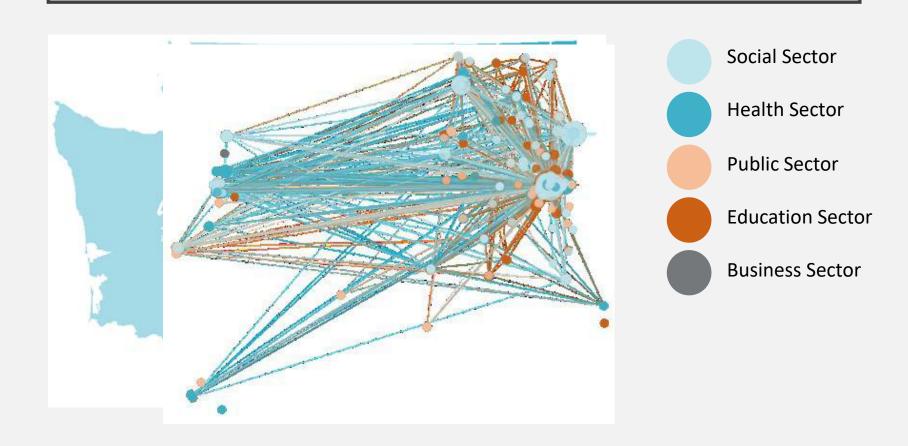
Stata

ArcGIS Online

Piktochart

RESULTS

WHAT DOES EASTERN WASHINGTON'S HEALTH SYSTEM LOOK LIKE?



HOW DO ORGANIZATIONS INTERACT WITH ONE ANOTHER?

COLLABORATION



Collaboration could include exchanging information, attending meetings together, sharing resources, completing joint projects, etc.

REFERRAL



Client/patient referrals could include referring an individual to a health care provider, specialist, community support group, social service, etc.

DATA EXCHANGE



Client/patient data exchange includes the transfer of any personally identifying information.

EDUCATION

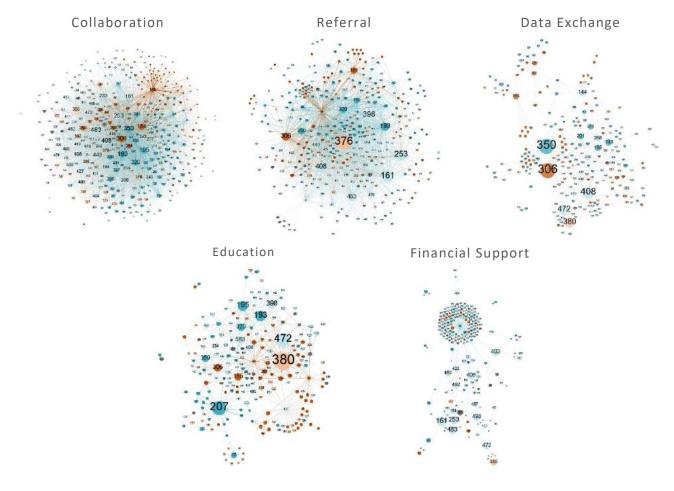


Education could include trainings, presentations, seminars, workshops, etc.

FINANCIAL SUPPORT



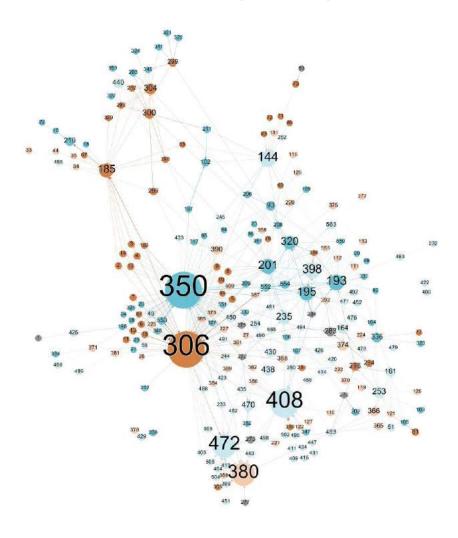
Financial support could take the form of grants, contracts, or other financial contributions, etc.

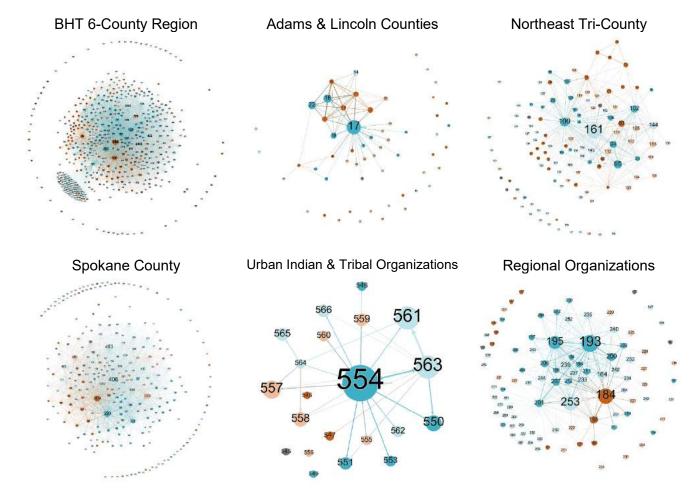


	# Orgs	# Linkages	Graph Density	Avg. Degree	A.W. Degree	Network Diameter	Avg. Path Length	Avg. Clustering Coefficient
BHT 6-County Region	564	9,039	0.06	16	30.9	4	2.3	0.39
Collaboration	412	5,050	0.03	12.3	27.3	5	2.2	0.42
Referral	362	2,726	0.02	7.5	12.8	8	3.2	0.17
Data Exchange	235	517	0.01	2.2	3	13	4.5	0.03
Education	223	473	0.01	2.1	2.4	9	2.6	0.05
Financial Support	228	273	0.01	1.2	1.3	4	1.5	0

DATA SENDING

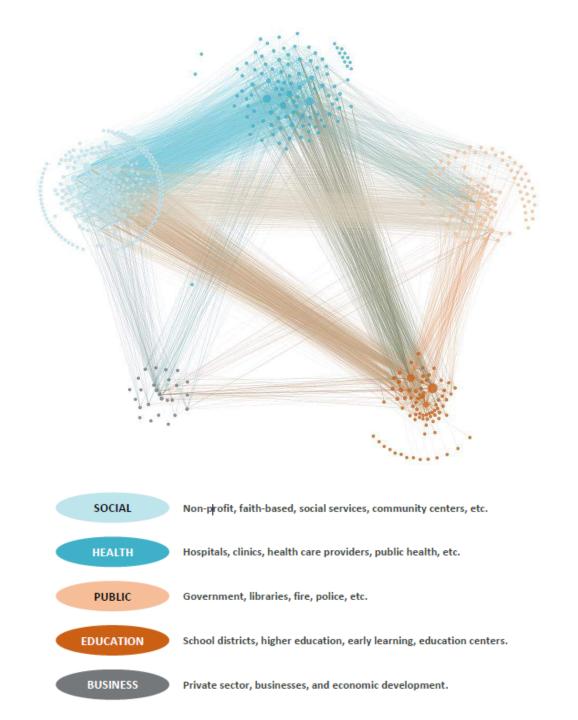
DATA RECEIVING

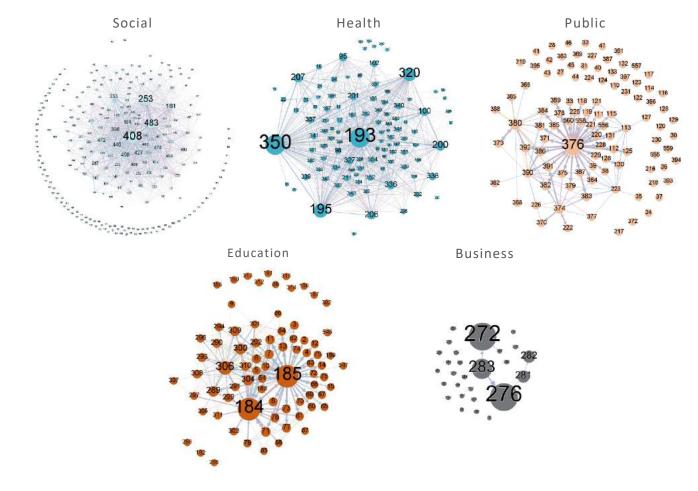




	# Orgs	# Linkages	Graph Density	Avg. Degree	A.W. Degree	Network Diameter	Avg. Path Length	Avg. Clustering Coefficient
BHT 6-County Region	564	9,039	0.06	16	30.9	4	2.3	0.39
Adams & Lincoln County	57	93	0.03	1.6	3.2	4	2	0.13
Northeast Tri-County	119	401	0.03	3.4	5	5	2.2	0.39
Spokane County	272	3,555	0.05	13.1	25.2	4	2	0.38
Tribal	21	42	0.1	2	3.4	4	1.9	0.36
Regional	95	50	0.05	4.74	11	3	2.2	0.27

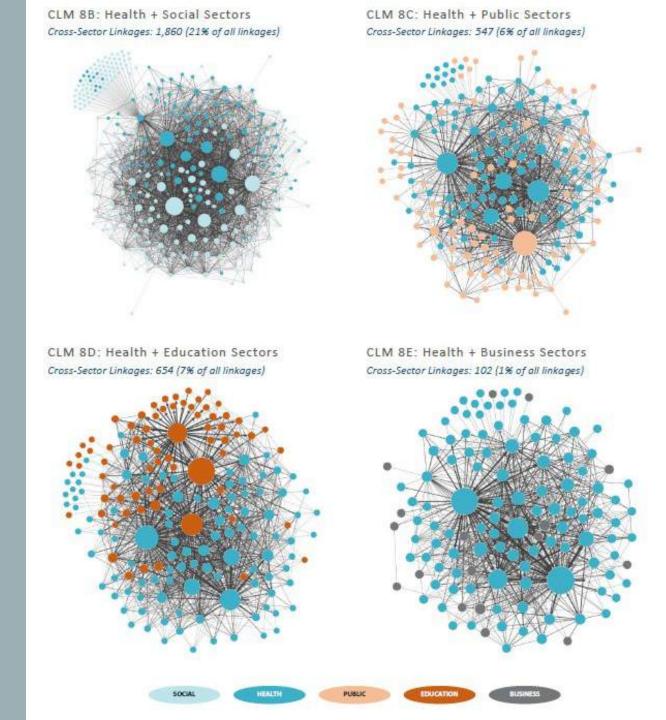
HOW DO SECTORS INTERACT WITH ONE ANOTHER?





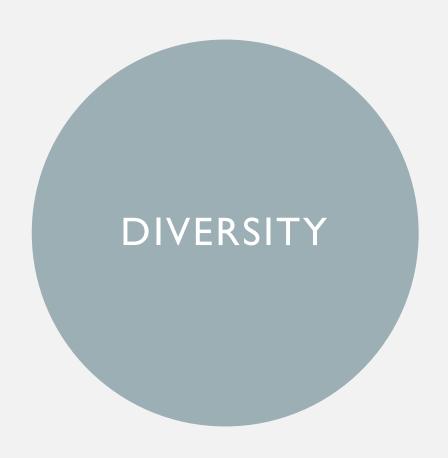
	# Orgs	# Linkages	Graph Density	Avg. Degree	A.W. Degree	Network Diameter	Avg. Path Length	Avg. Clustering Coefficient
BHT 6-County Region	564	9,039	0.06	16	30.9	4	2.3	0.39
Social Sector	249	1,926	0.03	7.7	14.6	5	2.2	0.31
Health Sector	108	1,091	0.09	10.1	18.5	4	2.1	0.52
Public Sector	103	170	0.02	1.6	3.7	5	2.3	0.12
Education Sector	78	329	0.06	4.2	12.5	4	2	0.48
Business Sector	27	7	0.01	0.3	0.4	5	2.3	0

HOW DO ORGANIZATIONS WORK TOGETHER ACROSS SECTORS?



3 CONSIDERATIONS WHEN TRANSFORMING A HEALTH SYSTEM

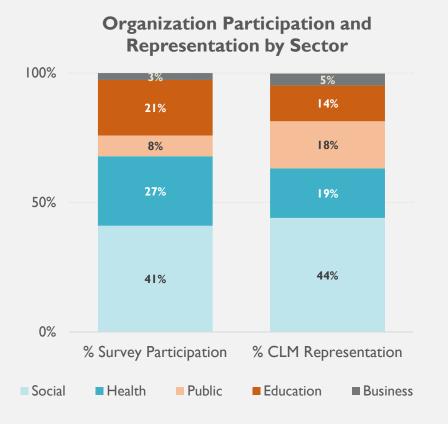


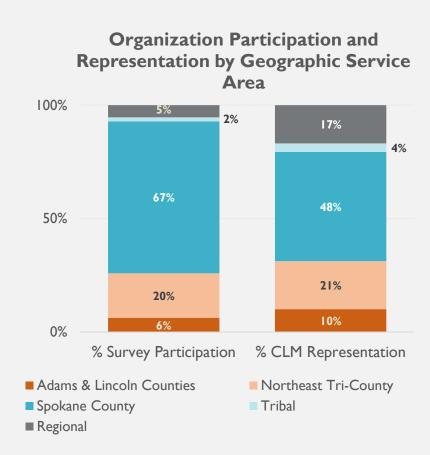


Collaborative networks addressing a broad problem set should have diverse member representation.

(Mitchell and Shortell 2000; Towe et al. 2016; Emerson and Nabatchi 2015)

SURVEY PARTICIPATION VS. NETWORK REPRESENTATION

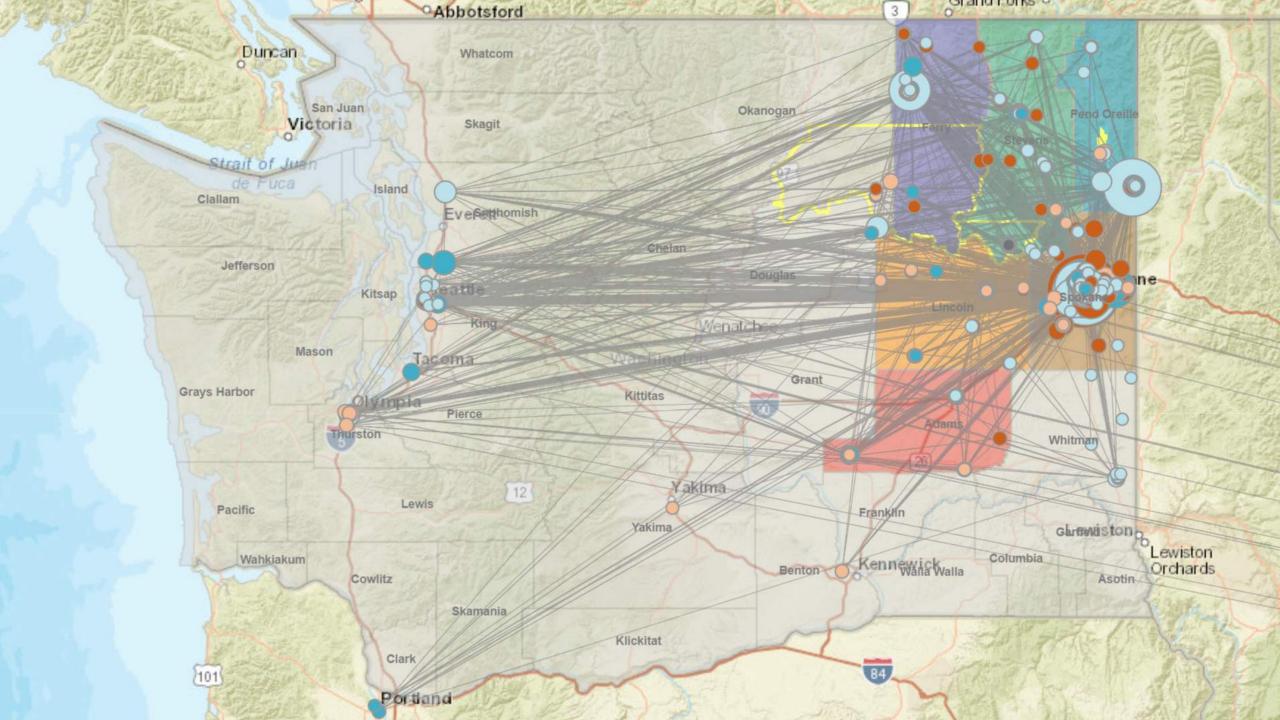




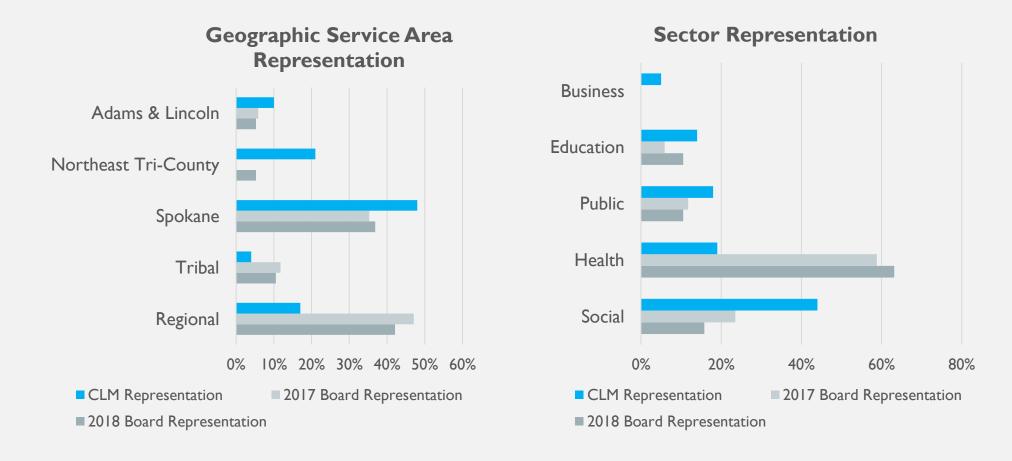


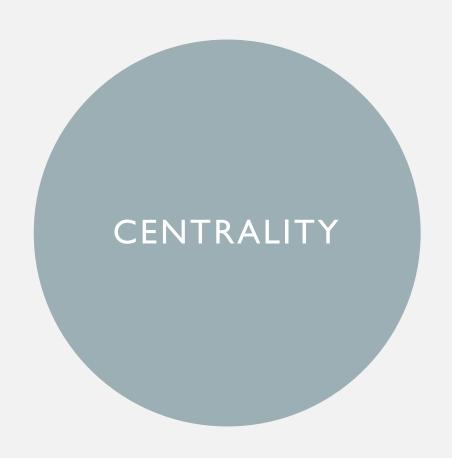
Ensuring equitable representation of historically underrepresented groups is a vital component of successful health systems.

(Towe et al. 2016; Emerson and Nabatchi 2015)



SAMPLE VS. BOARD REPRESENTATION





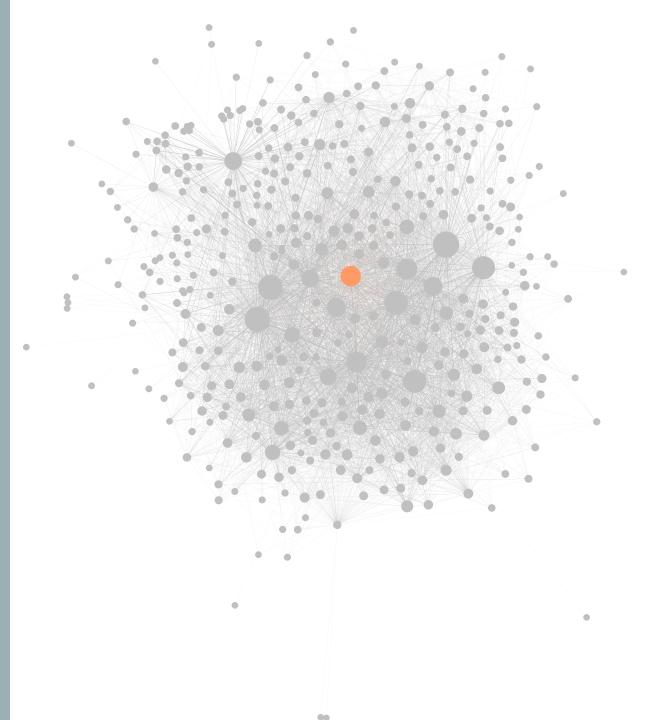
Health systems with a coordinating entity that have high centrality are associated with better outcomes.

(Burt 1982; Provan and Milward 1995; Mitchell and Shortell 2000)

COLLABORATION NETWORK

Nodes sized by **in-degree**.

BHT = orange node



RECAP

Considerations when working to improve health systems at the organizational level:

Involve your community throughout the entire process!

- 1. Diversity
 - Strive for representative participation
 - > Engage underrepresented groups
- 2. Equity
 - Ensure equitable distribution of power
 - Invite marginalized counties/sectors to decision-making tables and ensure resources are equitably distributed
- 3. Centrality
 - Work to increase coordinating entity's centrality
 - > Connect with diverse organizations

WHAT'S NEXT?

Repeat study in 2019

- What's changed?
- Where are opportunities for improving care coordination?
- How have network interventions changed Eastern Washington's health system?

ACH-focused dissertation!

THANK YOU!

Stephanie Bultema

Visible Network Labs — Senior Research Scientist Center on Network Science — Senior Researcher CU Denver School of Public Affairs — PhD Student Email: stephaniebultema@visiblenetworklabs.com LinkedIn: https://www.linkedin.com/in/sbultema

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REFLECTING ON THE 3 CONSIDERATIONS

- How have you seen communities be effectively engaged in health systems?
- How is diversity honored in the health system(s) with which you work?
- How is Equity honored in the health system(s) with which you work?
- What has your experience been like with centralized vs. Decentralized health systems?



HOW HAVE YOU USED NETWORK ANALYSIS IN YOUR WORK (OR SEEN IT USED)?



APPENDIX A

Survey example - pick list

9. Next to each organization below, mark the box for each type of work you did with that organization in the last year.

You may select more than one type of work done with each organization. Blank boxes indicate that no work of that type was done with the listed organization in the last year. If you notice an organization is missing from the organization listrs, you will have the opportunity to add it in manually at the end of this section.

Organizations have been divided into the following sectors:

BUSINESS: Private sector, businesses, and economic development.

PUBLIC: Government, libraries, fire, police, etc.

SOCIAL: Non-profit, faith-based, social services, community centers, etc.

HEALTH: Hospitals, clinics, health care providers, public health, etc.

EDUCATION: School districts, higher education, early learning, education centers.

ADAMS COUNTY & LINCOLN COUNTY ORGANIZATIONS BY SECTOR

ADAMS & LINCOLN COUNTIES: BUSINESS

	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Financial Support	Financial Support
Othello Chamber of Commerce									
ADAMS & LINCOLN COUNTIES: PUBLIC									
	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
Adams County Building and Planning									
Adams County Emergency Management									
Adams County Fire Protection District No. 5									
Adams County Government									
Adams County Juvenile Services								\Box	
Adams County Sheriff				\Box			П		
Almira, Town of									
Davenport, City of									
Lincoln County District Court									
Lincoln County Sheriff's Office									
Lincoln County Superior Court									
Mid-Columbia Libraries									
Odessa, Town of									
Othello, City of									
Reardan, Town of									
Ritzville, City of									
Washtucna, Town of									
Wilbur, Town of									

Continue on the next page →

APPENDIX B

Survey example - snowball

REGIONAL, continued...

	Collaborate	Send Referrals	Receive Referrals	Send Dat	a Recel Data		ovide ication	Receive Educatio		icial	Receive Financial Support
Spokane County Regional Behavioral Health Organization] [
UnitedHealthCare											
US Citizenship and Immigration Services		-]	
US Department of Veterans Affairs	\Box	П		\Box		Ī		\Box	ΤГ	7	\Box
Washington CAN!										7	
Washington State Attorney General's Office] []	
Washington State Department of Ecology] [
Washington State Department of Labor and Industries] []	
Washington State Department of Licensing] []	
Washington State Human Rights Commission] []	
Washington State Department of Transportation] [
9.b. Please list other organizations with that are not listed above:	which you	ur organi				e to h				last y	ear Receive
			Collabora	ce Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Financia Support	financial
		1									
						П					
					, L						

Thanks for your interest in BHT's health systems survey! This survey was created in Snap Survey. Most people responded to this survey using the electronic version. This paper version contains the same content, except for routing features. Before the relational question (Q9), the electronic survey first asked in which geographic area(s) the respondent's organization worked. They were then only shown organizations in that area(s), so they didn't have to go through the whole list of organizations (like you see in this paper survey). If you have any questions about this survey, feel free to email Stephanie Bultema at stephanie.bultema@ucdenver.edu.



POPULATION HEALTH | SOCIAL DETERMINANTS OF HEALTH SYSTEMS SURVEY

The Better Health Together Accountable Community of Health is convening organizations across multiple sectors in order to develop a community strategy for health improvement across our 6 county region of Adams, Ferry, Lincoln, Pend Oreille, Spokane, and Stevens Counties. Our region is full of incredibly passionate people doing amazing work to combat health disparities and improve the lives of some of our most vulnerable community members every day. When we asked why our region still has some of the worst health outcomes rankings in the state, one central need was voiced over and over: a need to "coordinate the coordinators."

To that end, we have been working with the Spokane Regional Health District's Data Center to develop Network Maps that will visually depict and measure the relationships between organizations that impact health in our region. We intend for these Network Maps to be living tools that will be regularly updated as services are connected and scaled. They will be publicly hosted on our website, available for all to view and explore as a community tool for collaboration.

With this regional system view, we can work collaboratively to better connect services across sectors and counties, reduce duplication and address gaps in care to design a system that better supports all of us in making our region the healthiest region in the state, but **we need your help**. Please take a few moments to fill out this survey and help us build a complete map of our system.

When responding to this survey, try to respond from an organizational (rather than individual) perspective. Your answers to this survey are confidential. The survey will only take about 15-30 minutes to complete. Please return your survey in the pre-paid envelope provided. Thank you for your participation!

If you have questions, contact Hadley Morrow, BHT Communications Manager/ACH Program Manager, at (509) 321-7504 or Hadley@BetterHealthTogether.org.

1. Organization (nume the organization	m on bendij oj wnich you dre responding).	
2. Organization Type:		
Business Education: Early Learning Education: K-12 Education: Post-Secondary Faith-Based Government Health Care: Clinic Health Care: Dental Provider Health Care: Elder Care	Health Care: Emergency Medical Services Health Care: Health Care Provider Health Care: Hospital Health Care: Managed Care Organization Health Care: Mental Health Provider Health Care: Substance Abuse Treatment Non-Profit	Philanthropy/Foundation Public Health Public Safety Transportation Tribe: Colville Confederated Tribes Tribes Kalispel Tribe of Indians Tribe: Spokane Tribe of Indians Tribe: Urban Indian Health Centers Other (please describe below):
2.a. Other Organization Type:		
3. Organization Address (physical): Street: City/District:		
County/Reservation:		
Zip Code:		
4. Your Name:		
5. Program/Department (name of org	nanizational program/department with wh	ich you most closely work, if applicable):
6. Position Level: Front line staff / entry level	Program management / supervisory level	Senior management / executive level
		Continue on the next page $ ightarrow$

The following questions ask about the organization on behalf of which you are responding.

7. In which of the following areas does your organization focus its activities/services? Select all that apply for each strategy area.

STR	ATEGY AREA: SOCIAL DETERMINANTS OF HEALTH
	Housing: Increasing accessibility and placement to affordable, safe, and stable living environments.
	Income Stability: Increasing opportunities for individuals and families to gain a stable income and assets.
	Food: Increasing accessibility to affordable and healthy food, and food literacy.
	Transportation: Increasing accessibility to affordable and reliable transportation.
	Education: Improving education attainment, especially for upward mobility in employment and quality of life.
	Community Support: Increasing access to socially supportive care and peer groups that foster an individual's sense of support and belonging.
STR	ATEGY AREA: POPULATION HEALTH
	Adverse Childhood Experiences (ACEs): Disrupting the intergenerational transfer of adverse childhood experiences.
	Diabetes: Preventing type 2 diabetes and building community resources that promote healthy choices for diabetics.
	Oral Health: Increasing oral health access and education.
	Immunizations: Increasing age-appropriate immunization rates.
	Unintended Pregnancies: Preventing unintended pregnancies.
	eCigarettes / Tobacco / Marijuana Use: Preventing initial usage of triangulum substances, and increasing access to quit supports.
	Asthma: Addressing environmental triggers of Asthma

Continue on the next page →



8. What is your organization's target population? Any population Specific	population(s) Both general and specific
If your organization door not focus on a specific named	populations
If your organization does not focus on a specific populat	
8.a. Select all of the populations on which your organize	zation focuses its service efforts. Select all that apply.
PEOPLE	AGE
K-12 Students	Ages 0-5
College / post-secondary education students	Ages 6-18
Foster youth	Ages 19-24
Formerly incarcerated / criminal history	Ages 25-64
Homeless	Ages 65+
Immigrant	HEALTH STATUS
LGBTQA	Asthmatics
People in crisis	Diabetics
Racial / ethnic minority	Pregnant women
Refugee	Tobacco / Marijuana / eCigarette users
Tribal member	resucce / mangatha / ceigarette asers
Unemployed / underemployed	
Veterans	
ELIGIBILITY	TOPIC
Food stamp eligible	Learning disability
Medicaid eligible	Mental illness
Medicare eligible	Physical disability
SSI eligible	Substance use disorder
	OTHER
	Continue on the next page '

The next section of this survey asks about your organization's relationships with other organizations in the region.

Try to respond from an <u>organizational perspective</u>.

You will be asked to identify inter-organizational relationships including:

COLLABORATION: Collaboration could include exchanging information, attending meetings together, sharing resources, completing joint projects, etc.

CLIENT/PATIENT REFERRALS: Client/patient referrals could include referring an individual to a health care provider, specialist, community support group, social service, etc.

CLIENT/PATIENT DATA EXCHANGE: Client/patient data exchange includes the transfer of any personally identifying information.

EDUCATION: Education could include trainings, presentations, seminars, workshops, etc.

FINANCIAL SUPPORT: Financial support could take the form of grants, contracts, or other financial contributions.

For each relationship type, you will indicate whether the relationship exists between your organization and each other organization listed.*

*You may indicate a relationship within your own organization (e.g. between programs/departments) by selecting the appropriate relationship category next to your organization's name on the organization list.

Continue on the next page →

9. Next to each organization below, mark the box for each type of work you did with that organization in the last year. You may select more than one type of work done with each organization. Blank boxes indicate that no work of that type was done with the listed organization in the last year. If you notice an organization is missing from the organization listrs, you will have the opportunity to add it in manually at the end of this section.

Organizations have been divided into the following sectors:

BUSINESS: Private sector, businesses, and economic development.

PUBLIC: Government, libraries, fire, police, etc.

SOCIAL: Non-profit, faith-based, social services, community centers, etc. **HEALTH:** Hospitals, clinics, health care providers, public health, etc.

EDUCATION: School districts, higher education, early learning, education centers.

ADAMS COUNTY & LINCOLN COUNTY ORGANIZATIONS BY SECTOR

ADAMS & LINCOLN COUNTIES: BUSINES	S								
	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
Othello Chamber of Commerce									
ADAMS & LINCOLN COUNTIES: PUBLIC									
	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
Adams County Building and Planning									
Adams County Emergency Management									
Adams County Fire Protection District No. 5									
Adams County Government									
Adams County Juvenile Services									
Adams County Sheriff									
Almira, Town of									
Davenport, City of									
Lincoln County District Court									
Lincoln County Sheriff's Office									
Lincoln County Superior Court									
Mid-Columbia Libraries									
Odessa, Town of									
Othello, City of									
Reardan, Town of									
Ritzville, City of									
Washtucna, Town of									
Wilbur, Town of								一一	

ADAMS & LINCOLN COUNTIES: SOCIAL

	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
Care and Share of Lincoln County									
Davenport Senior Center									
Family Resource Center of Lincoln County									
Harrington Food Bank									
Othello Food Bank									
Othello Housing Authority									
Ritzville Food and Clothing Bank									
Rural Resources Community Action									
SkillSource									
Special Mobility Services									
Sprague Food Bank									
ADAMS & LINCOLN COUNTIES: HEALTH									
	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
Adams County Health Department									
Adams County Integrated Health Care Services									
Columbia Basin Health Association									
East Adams Rural Healthcare									
In-Home Care of Central Washington									
Lincoln County Alcohol and Drug Center									
Lincoln County Health Department									
Lincoln Hospital District									
North West Rural Health Network									
Odessa Memorial Hospital									
Othello Community Hospital									

ADAMS & LINCOLN COUNTIES: EDUCATION

	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
Almira School District									
Benge School District									
Creston School District									
Davenport School District									
Harrington School District									
Lind School District									
Odessa School District									
Othello School District									
Reardan-Edwall School District									
Ritzville School District									
Sprague Lamont School District									
Washtucna School District									
Wilbur School District									
WSU Lincoln Adams County Extension									

FERRY COUNTY, PEND OREILLE COUNTY, & STEVENS COUNTY ORGANIZATIONS BY SECTOR

NORTHEAST TRI-COUNTY: BUSINESS

	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
Pend Oreille County Economic Development Council									
Tri County Economic Development District									
NORTHEAST TRI-COUNTY: PUBLIC									
	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
Colville, City of									
Ferry County Government									
Ferry County Court Services									
Ferry County Jail									
Ferry County Public Utility District									
Ferry County Sheriff's Office									
North Central Regional Library									
Pend Oreille County Government									
Pend Oreille County Court Services									
Pend Oreille County Library District									
Pend Oreille County Sheriff's Office									
Pend Oreille Public Utility									
Republic Community Library									
Republic Police Department									
Republic Ranger District									
Republic, City of									
Stevens County Court Services									
Stevens County Rural Library District									
Stevens County Sheriff's Office									
US Border Patrol									

NORTHEAST TRI-COUNTY: SOCIAL

	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
Addy Rescue Mission Soup Kitchen									
Career Path Services									
Catholic Charities									
Chewelah Food Bank									
Chewelah Seventh-Day Adventist Church									
Colville Assembly of God									
Colville Food and Resource Center									
Cusick Food Pantry									
First Presbyterian Church of Republic									
First Step Children's Center									
Community Food Bank									
Job Corps									
Kettle Falls Community Chest Food Bank									
Kettle Falls Senior Center									
Loon Lake Food Bank									
NACS Thrift Shoppe									
Newport Food Bank									
Northport Food Bank									
Pend Oreille Crime Victim Services									
Republic Catholic Church									
Republic Nazarene Church									
Rural Resources Community Action									
Salvation Army									
Special Mobility Services									
Tum Tum Community Center									
WorkSource - Colville									

NORTHEAST TRI-COUNTY: HEALTH

	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
Addus Health Care									
Aging & Long Term Care of Eastern WA									
Chesterfield Health Services									
Chewelah Associated Physicians									
Dominicare In-Home Support Services									
Ferry County EMS									
Ferry County Hospital									
Ferry County Public Hospital District									
N.E.W. Family Life Services									
Newport Hospital & Health Services									
North West Rural Health Network									
Northeast Tri-County Health District									
Northeast Washington Alliance Counseling									
Northeast Washington Health Programs									
Northeast Washington Medical Group									
Pend Oreille County Counseling Services									
Providence - Mount Carmel Hospital									
Providence - St. Joseph's Hospital									
Youth Emergency Services of Pend Oreille									

NORTHEAST TRI-COUNTY: EDUCATION

	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
Chewelah Early Learning Center									
Chewelah School District									
Columbia School District									
Colville School District									
Curlew School District									
Cusick School District									
Inchelium School District									
Kettle Falls School District									
Loon Lake School District									
Mary Walker School District									
Newport School District									
Northport School District									
Onion Creek School District									
Republic School District									
Selkirk School District									
Summit Valley School District									
Valley School District									
Wellpinit School District									
WSU Ferry County Extension									
WSU Pend Oreille County Extension									
WSU Stevens County Extension									

SPOKANE COUNTY ORGANIZATIONS BY SECTOR

SPOKANE COUNTY: BUSINESS

	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
Avista Utilities									
Better Business Bureau of Eastern Washington									
Goodale and Barbieri Company									
Greater Spokane Incorporated (GSI)									
Greater Spokane Valley Chamber of Commerce									
Rotary Club of Spokane									
Spokane Workforce Development Council									

SPOKANE COUNTY: PUBLIC

	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
Cheney, City of									
Department of Corrections - Spokane									
Fairchild Air Force Base									
Liberty Lake Municipal Library									
Liberty Lake Police Department									
Medical Lake Parks and Recreation									
Office of Neighborhood Services and Code Enforcement									
Spokane City Public Library									
Spokane County Court Services									
Spokane County Housing and Community Services									
Spokane County Jail									
Spokane County Library District									
Spokane County Sheriff's Office									
Spokane County Traffic Safety Commission									
Spokane County Veteran's Service									
Spokane Fire Department									
Spokane Parks and Recreation									
Spokane Police Department									
Spokane Regional Transportation Council									
Spokane Teachers Credit Union									
Spokane Transit Authority									
Spokane Valley, City of									
Spokane Valley Fire Department									
Spokane, City of									

SPOKANE COUNTY: SOCIAL

	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
Aging & Long Term Care of Eastern WA									
Arc of Spokane									
Big Table									
Boy Scouts of America									
Boys and Girls Club of Spokane County									
Career Path Services									
CASH Coalition									
Catholic Charities									
Center For Justice									
Christ Kitchen									
Communities in Schools of Spokane County									
Community Frameworks									
Community Minded Enterprises									
Cup of Cool Water Ministries									
Deer Park Senior Center									
Edible Tree Project									
Excelerate Success									
Family Promise									
First Presbyterian Church of Spokane									
Fostering WA									
Futurewise									
Goodwill Industries of the Inland Northwest									
Greater Spokane Association of Evangelicals									
Greater Spokane County Meals on Wheels									
Habitat for Humanity									
Hot Spotters									
Job Corps									
Life Services									
Local Inland Northwest Cooperative									
Lutheran Community Services Northwest	: 🔲								
Manito Presbyterian Church									

SPOKANE COUNTY: SOCIAL, continued...

	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
Martin Luther King Jr. Family Outreach Center									
Millwood Community Presbyterian Church									
National Association for the Advancement of Colored People (NAACP)									
Northwest Fair Housing Alliance									
Odyssey Youth Center									
Operation Healthy Family									
Our Place Ministries									
Partners with Families and Children									
Peace and Justice Action League of Spokane									
Priority Spokane									
Refugee Connections Spokane									
Salvation Army									
Skils'kin									
Special Mobility Services									
Spokane Alliance									
Spokane Arts									
Spokane Cares									
Spokane Food Policy Council									
Spokane Housing Authority									
Spokane Housing Ventures									
Spokane Interfaith Council									
Spokane Low Income Housing Consortium									
Spokane Ministers Fellowship									
Spokane Neighborhood Action Partners (SNAP)									
Spokane Valley Partners									
Tenants Union of Washington State									
Terrain									
The City Gate									
THE ZONE PROJECT									
Union Gospel Mission									

SPOKANE COUNTY: SOCIAL, continued...

	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
United Way									
Unity Church									
Volunteers of America									
Westminster Congregational United Church									
WorkSource									
World Relief									
YFA Connections									
YMCA of the Inland Northwest									
YWCA of Spokane									

SPOKANE COUNTY: HEALTH

	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
American Medical Response									
Assured Home Health									
Cancer Care Northwest									
CHAS Health									
Christ Clinic									
Columbia Medical Associates									
Daybreak Youth Services									
Deer Park Family Care Clinic									
Eastern State Hospital									
Excelsior Youth Center									
Frontier Behavioral Health									
Health Sciences Services Authority									
Hospice of Spokane									
Inland Northwest Blood Center									
Inland Northwest Health Services (INHS)									
National Alliance on Mental Illness (NAMI)									
Planned Parenthood of Greater WA and ID									
Providence Health & Services									
Providence Holy Family Hospital									
Providence Sacred Heart Medical Center & Children's Hospital									
Providence St. Joseph Care Center									
Rockwood Health System									
Rockwood Valley Hospital and Medical Center									
Rockwood Deaconess Hospital									
Rockwood Home Health									
Shriners Hospital for Children									
Smile Spokane									
Spokane AIDS Network									
Spokane County Medical Society									
Spokane District Dental Society									
Spokane Regional Health District									
Spokane Teaching Health Clinic									

SPOKANE COUNTY: HEALTH, continued...

	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
Spokane VA Medical Center									
St. Luke's Rehabilitation Institute									
Unify Community Health									
SPOKANE COUNTY: EDUCATION									
	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
Central Valley School District									
Cheney School District									
Community Colleges of Spokane									
Deer Park School District									
East Valley School District									
Eastern Washington University									
Gonzaga University									
Liberty School District									
Mobius Science Center									
Riverside School District									
Salish School of Spokane									
Spokane Public Schools									
Washington State University Spokane									
West Valley School District									
Whitworth University									

COLVILLE CONFEDERATED TRIBES, KALISPEL TRIBE OF INDIANS, & SPOKANE TRIBE ORGANIZATIONS

TRIBAL

	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
American Indian Community Center									
Bureau of Indian Affairs									
Camas Center									
Camas Center Clinic									
Camas Path									
Colville Tribal College									
Colville Tribal Correctional Facilities									
Colville Tribal Convalescent Center									
Confederated Tribes of the Colville Reservation									
Inchelium Community Health Center									
Indian Health Services									
Healing Lodge of the Seven Nations									
Kalispel Tribe of Indians									
KALTRAN Tribal Transit									
Potlatch Fund									
San Poil Valley Community Health Center									
Spokane Tribal College									
Spokane Tribal Network									
Spokane Tribal TANF									
Spokane Tribe Economic Project									
Spokane Tribe of Indians									
The NATIVE Project									

REGIONAL ORGANIZATIONS

REGIONAL

	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
211									
2nd Harvest									
Amerigroup									
Better Health Together									
Bridgespan									
Community Health Plan of Washington									
Coordinated Care									
Department of Children and Family Services									
DSHS- Aging and Long-Term Support Administration									
DSHS- Community Services Office - Eastern Washington									
DSHS- Developmental Disabilities Administration									
DSHS- Eastern Washington Center for the Deaf and Hard of Hearing									
DSHS-Children's Administration									
DSHS-Division of Child Support Enforcement									
DSHS-Division of Disability Determination Services									
DSHS-Juvenile Rehabilitation Administration									
Empire Health Foundation									
Family Impact Network									
Group Health Cooperative									
Kaiser Foundation Health Plan of the Northwest									
LifeWise									
Molina									
NorthEast Washington Educational Service District 101 (NEW ESD 101)									
Northwest Justice Project									
Premera Blue Cross									
Regence Blue Shield									

REGIONAL, continued...

	Collaborate	Send Referrals	Receive Referrals	Send Data	Receive Data	Provide Education	Receive Education	Send Financial Support	Receive Financial Support
Spokane County Regional Behavioral Health Organization									
UnitedHealthCare									
US Citizenship and Immigration Services									
US Department of Veterans Affairs									
Washington CAN!									
Washington State Attorney General's Office									
Washington State Department of Ecology	,								
Washington State Department of Labor and Industries									
Washington State Department of Licensing									
Washington State Human Rights Commission									
Washington State Department of Transportation									
Washington State Patrol Region 4									
9.b. Please list other organizations with	which you	ur organi	zation ha	as (or w	ould like	to have) v	worked i	n the last	year
	which you	ur organi	zation ha	as (or w	ould like	to have) v	worked i		
9.b. Please list other organizations with	which you	ur organi		AS (Or Wo	Pacaiva	to have) v		Receive Se	nd Receive ncial Financial
9.b. Please list other organizations with	which you	ur organi			Receive Ser	nd Data Receive	Provide	Receive Final	nd Receive ncial Financial
9.b. Please list other organizations with	which you	ur organi			Receive Ser	nd Data Receive	Provide	Receive Final	nd Receive ncial Financial
9.b. Please list other organizations with	which you	ur organi			Receive Referrals	nd Data Receive	Provide	Receive Final	nd Receive ncial Financial port Support
9.b. Please list other organizations with	which you	ur organi		send Referrals	Receive Referrals	nd Data Receive Data	Provide Education	Receive Final Supplies Control	nd Receive ncial Financial port Support
9.b. Please list other organizations with	which you	ur organi		send Referrals	Receive Referrals	nd Data Receive Data	Provide Education	Receive Final Supplies Control	nd Receive ncial Financial port Support
9.b. Please list other organizations with	which you	ur organi		send Referrals	Receive Referrals	nd Data Receive Data	Provide Education	Receive Final Supplies Control	nd Receive ncial Financial port Support
9.b. Please list other organizations with	which you	ur organi		send Referrals	Receive Referrals	nd Data Receive Data	Provide Education	Receive Final Supplies Control	nd Receive ncial Financial port Support
9.b. Please list other organizations with	which you	ur organi		send Referrals	Receive Referrals	nd Data Receive Data	Provide Education	Receive Final Supplies Control	nd Receive ncial Financial port Support
9.b. Please list other organizations with	which you	ur organi		send Referrals	Receive Referrals	nd Data Receive Data	Provide Education	Receive Final Supplies Control	nd Receive ncial Financial port Support

impact health in our region. These Network Maps will be living tools that are regularly updated. They will be publicly
hosted on Better Health Together's website, available for all to view and explore as a community tool for collaboration.
With this regional system view, we can work collaboratively to better connect services across sectors and counties,
reduce duplication and address gaps in care to design a system that better supports all of us in making our region the healthiest region in the state. Thank you for helping us to build a complete map of our system.
0. Please share any questions or comments you have about this survey or the resulting Network Maps in the space
.0. Please share any questions or comments you have about this survey or the resulting Network Maps in the space pelow:

Thank you for taking the time to share how your organization fits into our regional population and social determinants

The Network Maps resulting from this survey will visually depict the relationships between the organizations that